

POLISI KUALITI



KEMENTERIAN SUMBER MANUSIA



NIOSH komited untuk mencapai kecemerlangan di dalam penyediaan produk dan perkhidmatan iaitu latihan, khidmat rundingan, penyelidikan dan penyebaran maklumat berkaitan Keselamatan dan Kesihatan Pekerja yang berkualiti bagi menepati keperluan pelanggan melalui peningkatan berterusan.

NIOSH akan:

1. memastikan kualiti produk dan perkhidmatan menepati keperluan dan kehendak pelanggan.
2. mengawal dan mempertingkatkan kualiti produk dan perkhidmatan pada setiap peringkat sistem penyampaian.
3. memastikan keakuratan sepenuhnya terhadap kehendak sistem pengurusan kualiti.
4. memantau keberkesanan tadbir urus sistem pengurusan kualiti.
5. sentiasa menyemak dan menilai semula objektif kualiti.
6. memastikan setiap kakitangan memahami sistem pengurusan kualiti yang menjadi teras amalan budaya korporat NIOSH.
7. mempertingkatkan kualiti penyampaian produk dan perkhidmatan melalui inovasi dan kreativiti dalam sistem pengurusan.

Keberkesanan sistem pengurusan kualiti adalah tanggungjawab semua kakitangan NIOSH dalam menepati keperluan dan kehendak pelanggan.

AYOP BIN SALLEH
PENGARAH EKSEKUTIF
Tarikh: 18 Januari 2018

QUALITY POLICY

NIOSH is committed to excellence in the provision of products and services such as high quality training, consultancy, research and dissemination of information related to occupational safety and health to meet customer needs through continuous improvement.

NIOSH shall:

1. ensure the quality of products and services meets the requirement statutory and the needs of the customer expectation.
2. control and improve the quality of products and services at each stage of the delivery system.
3. ensure full conformity with the requirements of the quality management system.
4. monitor the effectiveness of governance of the quality management system.
5. regularly review and reassess the objectives of quality.
6. ensure that all staff understand quality management system as the core of NIOSH's corporate culture.
7. improve the quality of delivery of products and services through innovation and creativity in the management system.

The effectiveness of the quality management system is the responsibility of all NIOSH staff in meeting the needs and demand of customers.